San Jose 408-284-5200 SJO-ROI@kp.org

San Rafael 415-492-6317 San-Rafael-ROI-Department@kp.org

Santa Clara 408-851-1750 Santa.Clara.ROI.Dept@kp.org

Santa Rosa 707-571-3770 SRO.ROI@kp.org

South Sacramento
916-525-6940

Fox 877-541-9844

SSC-ROI-Dept@kp.org

South San Francisco 650-827-6409 SSF.ROI.Dept@kp.org

Accessibility

Terms & Conditions

Technical Information

Privacy Statement

Nondiscrimination Policy

Other Languages

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Most features are available only to members receiving care at Kaiser Permanente medical facilities.

Completed forms are returned to you, rather than to a third party, so you can review the information and make a copy for your records first.

Northern California Offices

Central Valley Area (Manteca/Modesto/Stockton) 855-208-7223

CVA-ROI-Department@kp.org

Diablo Area (Antioch/Walnut Creek) 925-817-5661 DSAROMI@kp.org

East Bay Area (Oakland/Richmond/Alameda) 510-752-6026 Oak-ROI@kp.org

Fresno 559-448-4938

Fresno-ROI-Dept-Fax@kp.org

Southern Alameda County (Fremont/Hayward/San Leandro/Union City) 510-675-6700

GSAAROI-DEPT@kp.org

Napa/Solano Area (Vacaville/Vallejo) 707-651-1359

VAL-ROI-Dept@kp.org

North Valley Area (Sacramento/Roseville)

916-746-3646

Fax 877-768-3119

NVLY-MEDSEC-ROI@kp.org

Redwood City 650-299-2963

RWC.Med.Sect-Copies@kp.org

San Francisco 415-833-3778

SF-ROI-Department@kp.org

For your convenience, you may request your records using phone, email, or by visiting any of our locations. Our offices are generally open from 8:30 to 5:00 pm. Please follow the link for the facility closest to you.

Release of your records

Fast and Convenient: You can obtain a copy of your recent medical records via email. We can provide copies of your most recent 2 years' worth of records via email for no fee (free) and they can generally be emailed the same day. A minimal charge applies for records greater than 2 years that are emailed or provided on CD. If you need records on paper, a per page fee will be charged.

Third party authorization

To protect your privacy, your records will not be released to another party without your signed authorization. You will need to submit a disclosure authorization form for us to complete the request. For your convenience we have these forms located on kp.org under Locate our services, then Forms and Publications.

Disclosure Authorization Forms

Disclosure Authorization (English)

Disclosure Authorization (Spanish)

Disclosure Authorization (Chinese)

Disability and family leave

We assist your physician in completing disability and Family Medical Leave certifications, too. We will need a physician's note for time off to assist in completing your paperwork. You may also need to have a visit or discussion with your physician, if you haven't had one recently, prior to submitting your paperwork. Click the link to complete the Online application for State Disability Insurance. Please retain a copy of your claim receipt and provide it to the Release of Medical Information staff when requesting State Disability Insurance physician certifications.

Forms and correspondence

Working with your personal physician's office, we can help you complete various forms regarding your health care, including:

- Forms to verify illness or health condition
- School sports clearance
- Department of Motor Vehicles
- Jury duty
- PG&E
- Residential Board and Care forms

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Departments

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Release of Medical Information

Manage your health information

If you need copies of your health information for your own personal use or to forward to a health care provider or organization, Kaiser Permanente's Release of Medical Information Departments are here to help you.

Your health - anytime, anywhere

Some of your medical records are already available to you online – anytime, anywhere – with My Health Manager on kp.org. As a registered user, you can review, download, and save to your computer or print the following information:

- · Immunization record
- Downloadable Clinical Health Summary
- Hospital Summary
- Past office visits
- Prescription medications
- Most lab test results
- Your current health summary, including any allergies and ongoing health conditions

Register for kp.org access here. You can also download a Portable Electronic Medical Record summary to take with you when traveling.

Requesting your records